

**Claims form**

**We kindly ask you to send the form with your photos to the following email address : claims@domedeco.com.**

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| --- |
| **\* 4 Photos required**: outer packaging, packaging label, whole product, defect detail **\*\*** Carrier’s note with remark of non-conformity is required. If the document is not completed correctly, the claim will not be accepted (missing photos, description and/or item numbers).  |

|  |  |
| --- | --- |
| **Invoice number** |   |
| **Date**  |  … / … / 20.. |
| **Date reception**  |  … / … / 20.. |
| **Client name** |   |
| **Number client( K0…)** | K |

Describe the complaint in the table below. If it is multiple item numbers, please keep 1 line per item.

|  |  |  |  |
| --- | --- | --- | --- |
| **Reference**  | **Quantity** | **Type(1)** | **Description** |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |
|   |   |   |   |

(1)  Quality / damage / delivered too little / delivered too much / transport damage

We will deal with your complaint as soon as possible, you can expect a response within 7 working days.

Kind regards,

The Dôme Deco team